David L. Corsun

School of Hotel, Restaurant, and Tourism Management
Daniels College of Business
University of Denver
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Denver, CO 80208

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EDUCATION

Cornell University Doctor of Philosophy

School of Hotel Administration Major Area: Organizational Behavior

Degree Conferred 5/99

New York University Master of Arts in Food Service Management

Degree Conferred 5/93

Cornell University Bachelor of Science in Hotel Administration

Degree Conferred 1/83

ACADEMIC APPOINTMENTS

Director and Associate Professor overseeing School of Hotel, Restaurant, & Tourism Management Daniels College of Business University of Denver 7/07-current

Associate Professor Coordinator of International Relations University of Nevada, Las Vegas Harrah College of Hotel Administration 7/05-6/07

Assistant Professor 8/99-6/05

Assistant Professor Washington State University College of Business & Economics 8/98-5/99 Act in the capacity of chief executive of the school,

all operations, including planning, staffing, faculty development, budgeting, academic and event programming, curriculum devlopment, student recruitment and retention, accreditation, and constituent relations.

Teach undergraduate orgnizational behavior, undergraduate capstone strategy class, services management, diversity, and graduate leadership seminar in the Department of Hotel Management. Serve on department, college, and university committees. Conduct research for publication in academic and practitioner outlets. Respond to all international requests for strategic alliances with the Harrah Hotel College and, with the Dean, negotiate the terms of such alliances.

Taught undergraduate service operations management, human resource management, and food, beverage, & labor cost control in the Hotel and Restaurant Administration department. Taught via Washington State's interactive television system. Served on department committees and conducted research for publication in academic and practitioner outlets.

Taught undergraduate human resource management and

Visiting Lecturer

David L. Corsun 2

Cornell University School of Hotel Administration 8/97-6/98 general management principles; assisted on graduate requirement, creating and managing for service excellence.

Adjunct Instructor Cornell University School of Hotel Administration 7/96-8/96 7/95-8/95 Taught undergraduate human resource management course. Responsible for writing syllabus, developing course materials and lectures, and administering course.

Instructor Cornell University Summer College 7/96-8/96 7/97-8/97 Planned, taught, and administered a business-focused career seminar for advanced placement high school students.

Adjunct Instructor New York University 5/95-6/95 Taught masters level human resource management course. Responsible for complete renovation of syllabus and readings to reflect current research and a strategic perspective.

5/93-6/93

Taught required undergraduate capstone management course, hospitality supervision and training.

Graduate Assistant/Research Assistant Cornell University School of Hotel Administration 8/93-5/97 Collaborated on faculty research. Administered two required undergraduate courses, strategic management and human relations in organizations. Conducted recitation sections, developed course materials, and delivered lectures.

Teaching Fellow New York University Department of Nutrition, Food, & Hotel Management 9/90-5/93 Taught required undergraduate management course and laboratory portions of two courses. Advised undergraduate and graduate students. Member of search committee for Director of Undergraduate Hotel Program. Participated in curriculum revision. Redesigned course objectives, goals, and syllabus for Food Service Supervision and Training course and laboratory portion of Food Science course.

REFEREED PUBLICATIONS

- Corsun, D. L., McManus, A., & Kincaid, C. S. (In press). Why restaurant sales contests are self-defeating. Journal of Foodservice Business Research.
- Young, C. A., Corsun, D. L., & Baloglu, S. (2007). A taxonomy of hosts of visiting friends and relatives. Annals of Tourism Research, 34(2), 497-516.
- Corsun, D. L., & Young, C. A. (2006). The Box Tree. <u>Case Research Journal</u>, 26(1), 1-9. NOTE: Although this has a 2004 publication date, it appeared in print in Winter 2007.
- Corsun, D. L., Young, C. A., McManus, A., & Erdem, M. (2006). Overcoming managers' perceptual shortcuts through improvisational theater training. <u>Journal of Management Development, 25</u>(4), 298-315.
- Corsun, D. L., Shedd, B., & Dalbor, M. (2004). The Desert Palms Hotel and Casino. *Case Research Journal*, 24(2), 121-126. NOTE: Although this has a 2004 publication date, it appeared in print in February, 2005.

- Shinnar, R. S., Young, C. A., & Corsun, D. L. (2004). Las Vegas locals as gamblers and hosts to visiting friends and family: Characteristics and gaming behavior. <u>Gaming Research and Review Journal</u>, 8(2), 39-48.
- Young, C. A., Corsun, D. L., & Shinnar, R. S. (2004). Moving from fire fighting to fire prevention: What service organizations need to know. <u>International Journal of Contemporary Hospitality Management</u>, <u>16</u>(1), 27-36.
- Enz, C. A., & Corsun, D. L. (2003). Living a vision at Hillerman Hotels. <u>Case Research Journal</u>, 23(4), 93-113. Note: Though this has a 2003 publication date, the journal appeared in print in August, 2004.
- Kincaid, C. S., & Corsun, D. L. (2003). Are consultants blowing smoke? An empirical test of the impact of menu layout on item sales. <u>International Journal of Contemporary Hospitality Management</u>, 15(4), 226-231.
- Kincaid, C. S., & Corsun, D. L. (2003). A hairy situation. Case Research Journal, 23(1), 69-78.
- Feinstein, A. H., Mann, S., & Corsun, D. L. (2002). Charting the experiential territory: Clarifying definitions of simulation, games, and role play. <u>Journal of Management Development</u>, 21(10), 732-744.
- Feinstein, A.H., Mann, S., & Corsun, D. L. (2002). Computer simulation, games, and role-play: drawing lines of demarcation. <u>Developments in Business Simulation and Experiential Learning, 29</u>, 58-65. Available in the Bernie Keys Library, 3rd edition, published by the Association for Business Simulation and Experiential Learning (electronic archive). NB: This journal is a compendium of the best paper recipients from the ABSEL conference (see refereed conference presentations).
- Corsun, D. L., & Costen, W. (2001). Is the glass ceiling unbreakable? Habitus, fields, and the stalling of women and minorities in management. <u>Journal of Management Inquiry</u>, 10(1), 16-25.
- Corsun, D. L. (2000). Extra credit ≠ extra learning. Journal of Hospitality & Tourism Education, 12(3), 4-7.
- Corsun, D. L. (2000). We sail the same ship: Response to "Shuffling Deck Chairs". <u>Journal of Hospitality & Tourism Education</u>, 12(3), 10-11. Note: This response did not go through a blind peer review.
- Corsun, D. L., & Enz, C. A. (1999). Predicting psychological empowerment among service workers: The effect of support-based relationships. <u>Human Relations</u>, 52(2), 205-224.
- Young, C. A., Corsun, D. L., Muller, C., & Inman, C. (1999). Using behavior modeling to teach the interpersonal elements of restaurant management. <u>Journal of Hospitality and Tourism Research</u>, 22(4), 395-412.
- Simons, T., & Corsun, D. L. (1998). 30,000 rooms with a view. The International Journal of Conflict Management, 9(2), 161-178.
- Corsun, D. L. & Young, C. A. (1998). An occupational hazard: Alcohol consumption among hospitality managers. Marriage and Family Review, 28(1/2), 187-211.
- Enz, C. A., Corsun, D. L. & Young, C. A. (1996). The politics of smoking: Findings or agendas? <u>Cornell</u> Hotel & Restaurant Administration Quarterly, 37(6), 8-12.
- Corsun, D. L., Young, C. A. & Enz, C. A. (1996). Should NYC's restaurateurs lighten up? Effects of the City's Smoke-Free Air Act. Cornell Hotel & Restaurant Administration Quarterly, 37(2), 25-33.

- Corsun, D. L. & Enz, C. A. (1995). Don't wait until you get whacked on the knees: An appreciation for reflexive management. <u>Hospitality and Tourism Educator</u> (now the <u>Journal of Hospitality and Tourism Education</u>), 7(3), 58-60.
- Corsun, D. L., Inman, C. & Muller, C. (1995). Developing managers in the classroom: Learning about learning from student perceptions of a real time restaurant simulation. <u>Hospitality and Tourism Educator</u> (now the <u>Journal of Hospitality and Tourism Education</u>), 7(1), 37-44.

BOOK CHAPTERS

Corsun, D. L., & Bromley, S. (In press). The process of introducing strategic change. In Enz, C. A. (Ed.), <u>The Hospitality Strategy Handbook.</u> New York: Wiley.

CONFERENCE PROCEEDINGS (Refereed)

- Young, C. A., Corsun, D. L., & Shinnar, R. S. (2001). The hidden dangers of service-recovery empowerment: Implications for research and practice. <u>Proceedings of the Eighth Annual International Conference on Advances in Management</u>, 8, 56-57.
- Corsun, D. L. (2000). Being dignified by others at work: Justice perceptions and prosocial implications. <u>Proceedings of the Seventh Annual International Conference on Advances in Management</u>, 8, 75-76.
- Young, C. A., & Corsun, D. L. (1997). Perceptual shortcuts: Exercises for surfacing and modifying their use. <u>Proceedings of the 4th International Organizational Behaviour Teaching Conference</u>, 4, 16-20.

MANUSCRIPTS SUBMITTED FOR PUBLICATION OR PRESENTATION

- Kincaid, C., Baloglu, S., & Corsun, D. L. Modeling ethics: The impact of management actions on restaurant workers' ethical optimism. Accepted for presentation at the annual meeting of I-CHRIE, July: Dallas..
- Young, C. A., & Corsun, D. L. What a Nuisance: Controlling for NA Versus Personality in Stress Research. Under review at *Work and Stress*.

MANUSCRIPTS IN PREPARATION

- Lundberg, C., & Corsun, D. L. Experiential learning groups in higher education: A phase model for today's students. Revise and resubmit at <u>Journal of Applied Behavioral Science.</u>
- Corsun, D. L., Mangino, K., & Young, C. A. What's cooking at CPK? For submission to <u>Case Research</u> Journal.
- Young, C. A., Corsun, D. L., & Shinnar, R. S. Will they do it? Predicting shop steward participation in traditional and non-traditional union duties. Currently undergoing revisions for submission to <u>Journal of Labor Research.</u>
- Young, C. A., Corsun, D. L. Burned! Understanding the antecedents to occupational turnover among cooks. For submission to <u>Journal of Occupational Behavior</u>.

- Corsun, D. L., & Young, C. A. To buy or not to buy? An economic and quality comparison of outsourced foods and those prepared in-house. For submission to <u>Cornell Hotel and Restaurant Administration Quarterly.</u>
- Young, C. A., Corsun, D. L., & Baloglu, S. Does it matter who comes to stay? A study of the behavior and spending of visiting friends and relatives. First draft of introduction, literature review, and methods currently being written; data analysis currently ongoing; for submission to <u>Anatolia</u>.
- Corsun, D. L., Costen, W. M., & Bernhard, B. Race and power tactics in the United States: Have Blacks ever really had options? First draft is currently being written. For submission to the annual meeting of the Academy of Management, followed by <u>Social Forces</u>.
- Young, C. A., & Corsun, D. L. The road to Tortuguero. Data collected, first draft currently being written. For submission to the annual meeting of the Western Casewriters, followed by Case Research Journal

PRESENTATIONS AT PROFESSIONAL MEETINGS (Refereed)

- Mangino, K., Corsun, D. L., & Young, C. A. (2006). What's cooking at ASP? Presented at the annual meeting of the North American Case Research Association, San Diego: October.
- Gupte, J., Young, C. A., & Corsun, D. L. (2006). Cleaning up Housekeeping at the Davidson Hotel. Presented at the annual meeting of the North American Case Research Association, San Diego:October.
- Corsun, D.L., Young, C.A., & McManus, A.L. (2005). The Cost-Quality Tradeoff of Outsourced Foods in Hotel Kitchens. Presented at Council for Hotel, Restaurant, and Institutional Education Annual Meeting, Las Vegas: July.
- Young, C.A., Corsun, D.L., & McManus, A.L. (2005). The Kitchen Has a Revolving Door: The Impact of Work Aspects, Injury, and Job Satisfaction on Intentions to Leave the Cooking Occupation. Presented at Western Academy of Management 45th Annual Meeting, Las Vegas: April.
- Lundberg, C., & Corsun, D. L. (2005). Experiential learning groups in higher education: A phase model for today's students. Annual meeting of the American Association of Behavioral and Social Sciences. Las Vegas: February.
- Feinstein, A. H., Mann, S., & Corsun, D. L. (2002). Computer simulation, games, and roleplay: Drawing lines of demarcation. Presented at the annual meeting of Association for Business Simulation and Experiential Learning. Pensacola: March.
- Kincaid, C. S., & Corsun, D. L. (2002). Does order affect ordering? An examination of the effect of menu layout on item sales. Presented at the Seventh Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism. Houston: January.
- Kincaid, C. S., & Corsun, D. L. (2001). A Hairy Situation. Presented at the annual meeting of the North American Case Research Association. Memphis: October.
- Young, C. A., Corsun, D. L., & Shinnar, R. S. (2001). The hidden dangers of service-recovery empowerment: Implications for research and practice. Presented at the International Conference on Advances in Management. Athens, Greece: July.

- Young, C. A., Corsun, D. L., & Shinnar, R. S. (2001). Having accepted the role, will they play the part? Shop steward's willingness to work for the union. Presented at the annual meeting of Western Academy of Management. Sun Valley: April.
- Corsun, D. L. (2000). The impact of being dignified at work: Theory-derived propositions. Presented at the annual meeting of Western Academy of Management. Kona: April.
- Corsun, D. L. (2000). Being dignified by others at work: Justice perception and prosocial implications. Presented at the International Conference on Advance in Management. Colorado Springs: July.
- Corsun, D. L., & Young, C. A. (1999). The Box Tree. Presented at the annual meeting of the North American Case Research Association. Santa Rosa: October.
- Young, C. A., & Corsun, D. L. (1999). The role of personality in work stress. Paper presented at the Ninth European Congress on Work and Organizational Psychology. Helsinki, Finland: May.
- Enz, C. A., & Corsun, D. L. (1997). Living a vision at Hillerman Hotels. Presented at the annual meeting of the North American Case Research Association. Cincinnati: October.
- Corsun, D. L., & Enz, C. A. (1997). Support-based relationships as predictors of service worker empowerment. Paper presented at the annual meeting of the Academy of Management. Boston: August.
- Corsun, D. L., & Young, C. A. (1997). Facilitating workers' sense of dignity in the workplace: A structured conceptualization. Paper presented at the annual meeting of the Council on Hotel, Restaurant, and Institutional Education. Providence: August.
- Young, C. A., Corsun, D. L., Muller, C. & Inman, C. (1997). The right method for the task: Using experiential learning with behavior modeling to teach management skills. Paper presented at the annual meeting of the Eastern Academy of Management. New Brunswick: May.
- Corsun, D. L., Young, C. A., & Enz, C. A. (1996). Consumer behaviors and attitudes: Effects of New York City's Smoke-Free Air Act. Paper presented at the annual meeting of the Council on Hotel, Restaurant, and Institutional Education. Washington, DC: August.
- Young, C. A. & Corsun, D. L. (1996). Work & well-being: An individualized study of stress. Paper presented at the annual meeting of the Eastern Academy of Management. Washington, DC: May.
- Corsun, D. L. & Enz, C. A. (1996). Cultural empowerment: The impact of helping behavior, support, and value congruence on employee perceptions of empowerment. Paper presented at Conference on Graduate Education and Graduate Students' Research in Hospitality and Tourism. Houston: January.
- Muller, C. & Corsun, D. L. (1995). Developing managers in the classroom: Learning about learning from student perceptions of a real time restaurant simulation. Refereed workshop presentation at the annual meeting of the Council on Hotel, Restaurant, and Institutional Education. Nashville: August.

RESEARCH REPORTS TO SPONSORS

Young, C. A. & Corsun, D. L. (2004). The hotel-restaurant viability study. This 35-page report to the San Francisco Hotels Partnership detailed the results of a financial analysis of the P&L statements of the thirteen hotels and case studies of the effectiveness of two restaurant pilot projects.

- Young, C. A., & Corsun, D. L. (2004) The impact of outsourcing: Implications for management and labor. This 92-page report states the results of a multi-method study of the impact of outsourcing food products in the outlets of hotels.
- Corsun, D. L., Young, C. A., Shinnar, R. S., & Farrar, A. (2003). Hosting visiting friends and relatives. This 80-page report to the Las Vegas Visitors and Convention Authority summarized the findings of a study to assess the impact of visiting friends and family on the spending behavior of local residents.
- Young, C. A., Corsun, D. L., & Shinnar, R. S. (2000). The Culinary Union Shop Steward Study. This 28-page report to the Culinary Union detailed the results of a study of shop stewards' willingness to work on behalf of the union.
- Enz, C. A., & Corsun, D. L. (1997). Cornell University hotel best practices survey: Practices for improving operations. This 94-page report presents the results of a study of management practices, financial results, and employee and customer satisfaction data from all the company-owned and operated North American properties of a multinational operator.

PRESENTATIONS AT PROFESSIONAL MEETINGS (invited)

- Corsun, D. L., Frazier, E., Acuna, M., Webster, J. (2007). Minority in the Mission. Presented to faculty advisors at the annual meeting of the National Society of Minorities in Hospitality. Bellevue, WA: February.
- Corsun, D. L., Fleiger, R., & Wu, L. P. (2007). Careers in Gaming. Presented at the annual meeting of the National Society of Minorities in Hospitality. Bellevue, WA: February.
- Corsun, D. L. (2004). Why Restaurant Sales Contests Are Self-defeating. Paper presented at the annual Foodservice Symposium. Anaheim: June.
- Corsun, D. L. (2002). Building Chapter Strength: The Advisor's Role. Presented at the annual meeting of the National Society of Minorities in Hospitality. Las Vegas: February.
- Corsun, D. L. (2001). Empowering your students to succeed. Presented at the annual meeting of the National Society of Minorities in Hospitality. Miami: February.
- Corsun, D. L. (2001). Continuing your education: Is grad school for you? Presented at the annual meeting of the National Society of Minorities in Hospitality. Miami: February.
- Corsun, D. L. (2000). Negotiation for mutual benefit. Presented at the annual meeting of the National Society of Minorities in Hospitality. Chicago: February.
- Rafig, M., Corsun, D.L., & Watkis, W. (1997). Diversity and quality: Food service forum. Panel presentation at the Hospitality Diversity Institute/American Hotel & Motel Association Quality Through Diversity Conference. Orlando: September.
- Corsun, D. L., & Young, C. A. (1997). The role of personality in the relationship between the reporting of stressors and strains. Guest Speaker Series at La Trobe University. Melbourne, Australia: June.
- Corsun, D. L., Farrar, A. L. & Wilborn, L. (1996). Teaching diversity: Theory and practice of seminar design (Part I). Workshop presentation at the annual meeting of the Council on Hotel, Restaurant, and Institutional Education. Washington, DC: August.

- Farrar, A. L., Corsun, D. L. & Wilborn, L. (1996). Teaching diversity: Theory and practice of seminar design (Part II). Workshop presentation at the annual meeting of the Council on Hotel, Restaurant, and Institutional Education. Washington, DC: August.
- Corsun, D. L. & Young, C. A. (1996). Competence & confidence as a competitive advantage: Does believing in yourself really work? Workshop presented at the annual meeting of the National Society of Minorities in Hospitality. Washington, DC: February.
- Enz, C. A., Corsun, D. L. & Young, C. A. (1995). Should NYC's restaurateurs lighten up? Effects of the City's Smoke-Free Air Act. Paper presented at Cornell University Center for Hospitality Research: Research Symposium. New York: November.
- Corsun, D. L. (1995). Moving up, moving through: Corporate culture and minority executive success. Workshop presented at the annual meeting of the National Society of Minorities in Hospitality. Winston-Salem: February.
- Corsun, D. L. & Rafig, M. (1993). Diversity: your role as organizational change agent. Workshop presented at the annual meeting of the National Society of Minorities in Hospitality. Ithaca: February.
- Corsun, D. L. (1988-93). Unlocking creativity improvisational theater games for the workplace; & The dynamics of status and power in the workplace. Cornell University School of Hotel Administration. Guest lecturer, HA501: Creative management for organizational change.

GRANTS

Research Proposals/Grants

Applied Research Initiative grant (\$17.590) from University of Nevada, Las Vegas and the Las Vegas Convention/Visitors Authority (matching funds): "A Strategic Approach to Attracting The Invisible Tourist Market: Visiting Friends & Relatives (VFR) Travel to Las Vegas". Young, C. A., Corsun, D. L., & Farrar, A. L. November, 1999.

Research grant (\$2,000) from the Center for Hospitality Research: "Consumer attitudes and the Smoke-free Air Act". Enz, C. A., Corsun, D. L., & Young, C. A. May, 1996.

Finalist in \$100,000 Amedeo Group/ Cornell University Center for Hospitality Research Grant Competition. "Service encounter coping strategies: Training for success." Young, C.A. & Corsun, D.L. November 1995.

Research grant (\$3,700) from the Center for Hospitality Research: "Work & well-being: An individualized study of stress". Corsun, D. L., & Young, C. A. May, 1995.

Teaching Grants

Office of the Provost American Diversity Mini-Grant (\$1000), Washington State University. January, 1999.

DOCTORAL DISSERTATIONS SUPERVISED

Rachel Shinnar, Bursting the bubble from the inside: Individual and environmental barriers to upward mobility among Mexican immigrants, 2004. Committee member.

Clark Kincaid, An examination of the effect of ethical climate on ethical optimism and organizational commitment, 2003. Committee chair.

MASTERS THESES/PROFESSIONAL PAPERS SUPERVISED

Orit Malka, Supply chain modification as a solution to the logistical challenges of providing kosher food to airline passengers, 2001.

Deborah Canale, Human capital in the hospitality industry: Its components, role and importance in achieving corporate goals, 2001.

Min Fang, Job characteristics and self-efficacy as predictors of organizational commitment, 2001, committee chair.

Keithen Washington, An investigation of training on employees' perceptions of occupational status and selfesteem in the foodservice industry, 2000.

Loren Wender, The impact of being dignified by one's manager on leader-member exchange and psychological empowerment, 2000, committee chair.

Pamala Backeburg, The Effects of Level of Training on Employee Perceived and Job Performance, 2000, committee chair.

HONORS AND AWARDS

Best Paper Award: Annual meeting of the Association for Business Simulation and Experiential Learning. Feinstein, A. H., Mann, S., & Corsun, D. L. (2002). Computer simulation, games, and roleplay: Drawing lines of demarcation. Pensacola: March, 2002.

Doctoral consortium, OB/OMT/ODC, Academy of Management. Boston: August, 1997.

Cornell University Graduate/Research Assistantship 1993-96

ARAMARK Teaching Fellow, New York University 1992-93

Les Dames d'Escoffier Scholar, New York University 1992-93

New York University Teaching Fellow 1991-93

PROFESSIONAL ACTIVITIES

Professional Affiliations

Academy of Management

International Council on Hotel, Restaurant, and Institutional Education (I-CHRIE)

National Society of Minorities in Hospitality (current faculty advisor of UNLV chapter and National Advisory Board member, member since 1992)

North American Case Research Association

Western Academy of Management

Ad Hoc Reviewer

Annual meeting of the Hotel Council on Hotel, Restaurant, and Institutional Education, 1999, 2000, 2005.

Journal of Hospitality and Tourism Education (formerly Hospitality & Tourism Educator), 1995-96, 2001.

Journal of Hospitality and Tourism Research (formerly Hospitality Research Journal), 1996-01.

Journal of Food Service Marketing, 2000.

Journal of Management Studies, 2004-2006

Hospitality Graduate Conference on Research, 2000-2001.

Eastern Academy of Management, 1997, 1998.

Committees

University of Denver

Daniels College of business, Management Group, 2007-present

Search Committee Chair, Hilton Chair of Lodging search, 2007

University of Nevada, Las Veags

President's Planning Council, 2004-2007

Committee for an Inclusive and Just University, 2002-2007

Faculty Senate Program Review Committee, 2004-2006

Harrah Hotel College Curriculum Committee, 2003-2006

Faculty Appeals Committee, 1999-2000.

UNLVino, 1999-2004.

Search Committee Chair, Organizational Behavior/Strategy search, 2005; Human Resources/Organizational Behavior/Strategy search, 2000.

Search Committee Member, UNLV, 2005-06

TEACHING EXPERIENCE

Food, Beverage, and Labor Cost Control
Human Resource Management
Leadership
Organizational Behavior
Principles of Management
Service Operations Management/Service Excellence
Strategic Management
Supervision and Training

PROFESSIONAL BUSINESS EXPERIENCE

Management Consultant

Working With Diversity

Corsun, Young, & Associates, LLC 9/00-present

Hospitality Consultant, President

Dynamic Management Solutions, Inc. 9/90-5/98

Chef/Proprietor New York, NY Zanzibar & Grill 9/87-7/90

General Manager New York, NY El Rio Grande Restaurant 6/85-8/87

Assistant Director of Operations

Restaurant Associates at Lincoln Center 12/84-5/85

Restaurant Director New York, NY Greene Street Cafe 10/83-11/84

Restaurant Director New York, NY Tavern on the Green 2/83-9/83

Professional Training

Le Cirque Restaurant Chef's apprentice 1/83-2/83

New York, NY Chef: Alain Sailhac

Ma Maison Restaurant Chef's apprentice 6/80-8/80 Los Angeles, CA Chef: Wolfgang Puck